

# Nathan Jackson

*IT Systems Engineer*

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## Education

- Bachelor of Information Technology & Systems (Monash)
- Diploma of Information Technology (Networking)
- Diploma of Information Technology (Web Dev)

## Certificates

- Microsoft Azure Administrator Associate
- VMware Sales Professional
- VMware Technical Sales Professional

## Experienced In

- Virtualisation
- Storage and Data protection
- Systems Administration
- Windows Server Administration
- Linux Administration
- Web Development

## Technical Summary

- Infrastructure design, administration and troubleshooting experience
- Exposure to a variety of storage/data protection technologies
- System configuration and management experience
- Experienced scripting in PowerShell and BASH
- Knowledge of Office 365 / Microsoft 365 products and deployments

## Professional Summary

*All-rounder with strong fundamentals, 8 years of experience and a wide exposure to different infrastructure platforms. Strong interpersonal skills and an ability to communicate technical concepts to non-technical stakeholders.*

## Work Experience

**Sitech Systems** **Nov 2011 - Current**

Sitech Systems is an IT consulting company specialising in the SMB market with a particular focus in the Healthcare industry. Operating throughout the south eastern suburbs for over 15 years Sitech Systems has established a diverse and loyal customer base due to its focus on quality and customer service.

### *Systems Engineer/Consultant*

Responsibilities include:

- Pre and post-sales consulting and support
- Strategic vendor selection and technical leadership
- Deployment/maintenance of VMware/Hyper-V across various infrastructure stacks and networking topologies
- Storage and Data Protection design and implementation
- Network support, design and architecture

References:

Travis Sannen (Founder/Senior Engineer) - +61 418 366 935

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**Alpha Computers** **Feb 2011 - Apr 2012**

### *IT Technician*

Responsibilities include:

- Pre-sales consulting
- System building, support and troubleshooting
- Support escalation

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**Chisholm Frankston Campus Library** **May 2010 - Nov 2010**

### *Level 1 IT Support*

Responsibilities include:

- Network support and troubleshooting
- Systems support